



## PAYMENT INFO

### DEPOSIT PAYMENT

When making a reservation through direct inquiry, the deposit is paid through a bank transaction, while reservations through the online booking system requires data entry with a valid credit card or a bank transfer. The amount of the deposit payment will be deducted from the total accommodation costs. The final receipt must be paid at the campsite reception.

#### **Reservation of a camping pitch:**

For the reservation to be valid and confirmed it is necessary to pay a non-refundable reservation fee in the amount of 25 € and a deposit payment in the amount of 25%. The amount of the reservation fee is not deducted from the final bill.

#### **Reservation of a mobile home:**

The deposit for reservation of a mobile home amounts 30% of the total accommodation cost and it is fully deducted from the final receipt.

### RESERVATION CANCELLATION AND A REFUND

#### **Standard cancellation policy camping pitches**

It is possible to cancel the reservation latest 42 days before the scheduled arrival and receive a full refund of the deposit payment. The reservation fee of 25 € is non-refundable. In case of later cancellation, the whole amount is retained.

#### **Standard cancellation policy mobile homes**

It is possible to cancel the reservation latest 42 days before the scheduled arrival and receive a full refund deducted by 30€ for the transaction costs. In case of later cancellation, the whole amount is retained.

**Online reservation:** If the reservation is made through the online reservation system it can be changed or cancelled through the system according to the cancellation policy.

**RESERVATIONS MADE WITH DIRECT INQUIRY:** If the reservation is made with direct inquiry, for all changes or cancellations the sales department needs to be contacted. Cancellation is only possible in written form. Cancellations by phone are not accepted.

### PAYMENT METHODS

Payment at the campsite reception can be made using bank cards Visa, Maestro and MasterCard or by cash in €.

#### **Difference in the amount of the offer and the bill issued at the reception desk**

The total receipt issued at the reception desk may vary from its initial estimate, depending on differences in the services notified for the purpose of making a reservation and the services provided during stay.